

Frequently Asked Questions (FAQ's)

What is the difference between Sign Up and Log In?

First time visitors will use the Sign Up screen to create an account on the RYCA website, which will allow access to the private webpages.

You will need to create a password for your account.

The Log In screen is used when you are returning to the website and want to log into your account.

What information is asked for in "My Account" and will this data be available to anyone signed into the website?

The only information that is required is your email address, password and identification name. We do not collect any confidential information such as address, phone number or credit card information.

Do I have to enter my email and password every time that I use the website?

No, you do not need to sign out after your session.

Your computer will remember your access, if you have set your security settings to "allow cookies". (Refer to tutorial document)