

Frequently Asked Questions (FAQ's)

What is the difference between Sign Up and Log In?

First time visitors will use the Sign Up screen to create an account on the RYCA website, which will allow access to the private webpages.

You will need to create a password for your account.

The Log In screen is used when you are returning to the website and want to log into your account.

What information is asked for in "My Account" and will this data be available to anyone signed into the website?

The only information that is required is your email address, password and identification name. We do not collect any confidential information such as address, phone number or credit card information.

Do I have to enter my email and password every time that I use the website?

No, you do not need to sign out after your session.

Your computer will remember your access, if you have set your security settings to "allow cookies". (Refer to tutorial document)

What is the "Resident Profile" webpage?

The Resident Profile webpage is a list of all the RYCA residents that have signed up and created an account.

What is the tab labeled "Individual Profile"?

This area is a message space where residents can add a brief note about their hobbies and/or interests.

How do I get my photo onto "My Profile"?

When a resident is viewing their Profile they can click their mouse on the silhouette and attach a photo from their photo library. The photo will need to be a small file size. Nowadays digital cameras take high resolution photos, which results in a large file size. If your photo does not upload properly you will need to resize the photo before use. You may send the photo to David Syron for resizing at: dsyron04@yahoo.com.

What about the Library and Photo Gallery webpages?

Both of these webpages are under construction. There are samples inserted as placeholders to allow viewers to conceptualize future development.

Where can I find posts and discussions?

Click on the Forum webpage for the main discussion page. Click on a category to view all posts or use the search option to search by keyword.

How do I reply to a post?

Scroll down to the bottom of the page to type in your comment. Then click the "Publish" box.

Can posts be deleted?

You can only delete your own posts. The webmaster will periodically remove old posts to keep the website from being overwhelmed.

Can you Follow an individual's posts?

Yes, go to the Resident Profile webpage, locate the individual that you are interested in, click the "Follow" box below their listing.

What do I do to allow the Forum to notify me if residents like or comment on my post?

Upper right corner, click on the down arrow next to your profile photo. Click on My Account. Lower left corner, click on Settings.

How can I add photos, videos or links to my post?

After you have started your message, click on the icon at the bottom of the message box. In order, from left to right: photo, video, upload file, resize photo, create message box, add GIF, emoticons.

Where can I find a list of my posts?

Upper right corner, click on the down arrow next to your profile photo. Click on My Account. Lower left corner, click on Forum Posts.

Can I follow the ensuing discussion on an individual post?

Yes, click on the original post and scroll down the page to view the message thread.

How do I report an inappropriate post?

Choose the message, upper right corner, three vertical dots. Click on "Report Post". a message will be sent to the Forum Moderators.

